



Heart Line -- Inspirations

March 2020

Congratulations ...
to the following caregivers and staff
who have shown themselves
to be the best of the best!

the best of the best!
the best of the best!
the best of the best!



We have had clients give caregivers compliments before -- many, many times. But, when a client makes sure that we know that the client (and his wife) *adore* the caregiver, that really gets our attention.

On a case that was a bit troublesome because of another caregiver who was scheduled and didn't particularly want to do her job, it was a great relief to have this solid rock on the case.



And the client kept heaping the compliments on -- they have approved overtime, because they are so happy when this caregiver comes to their home.

The wife of our client told us that, this caregiver, "can read my mind!" You've got to know that you are doing your job expertly when you hear comments like that.

For your hard work and your sensitivity to your client and his family, we salute you!

Alphonsus "Al" Nfor will you come in to the office and get your \$25 gift card? We thank you for making such a big difference with this family. You make us proud. Excellent Job!



In the Spotlight ...

is a caregiver who knows exactly what she is supposed to do and does it expertly.

This caregiver has been with us for just a few months but has shown herself to be a real gem. She always calls about available shifts, she picks up shifts left and right, she is not late, she turns in her care plans right on time and handles surrendering/keeping her credentials up to date like a champion.

She makes Encore Caregivers shine. We are very proud.

Mosunmola "Mo" Adewusi Olusunmade, would you please come to the office to claim your \$50 gift card? You are awesome and we notice.

At Encore Caregivers, we love our heroes...

They step up to take last minute shifts that we desperately need to fill. We hate to disappoint our clients and our heroes make it possible for us to say yes to every request for last minute shifts.

We know that when you say that you will take a last minute shift, you are stepping up in a very professional way. We thank you and we put your name on a hero ticket and put it in our hero box. Each

Friday at High Noon

we draw for a \$50 gift card.

Thank you very much for picking up those unexpected, last minute shifts. We want you to know that we appreciate you -- couldn't do it without you!

February \$50 gift card winners: **Precious Imade (twice!), Cynthia Chie, and Diana Mangeni**

WE



CAREGIVERS!!!

Thank you all for the great work you do.

**GO
TEAM!**

In Caring Memory

Sometimes you will
never know
the value of a moment
until it becomes a memory.
Dr. Seuss



Honoring:
Fred Curry,
Betty Goleman



3/2 -- Esther Oyewale
3/8 -- Foluke Wiltzademiluyi-
Ademiluyi CNA
3/10 -- Cynthia Chie
3/13 -- Alphonsus Nfor
3/13 -- Balonle Olaniyi
3/13 -- Melvia Williams
3/17 -- Precious Imade
3/20 -- Gloria Oluwole CNA
3/25 -- Darlene Mallory
