



Heart Line -- Inspirations

March 2021

**Congratulations ...
to the following caregivers and staff
who have shown themselves
to be the best of the best!**

***the best of the best!
the best of the best!
the best of the best!***

The time for your COVID-19 vaccination is now!

If anyone needs help getting on the Harris County waiting list to get your vaccination, please give Marilou a call at 713-686-2233.

I will ask you a few questions, fill out a digital form and it will take only about 5 minutes. Please call -- caregivers are essential and in the 1A category and should not have to wait long for vaccine.

A huge shipment of doses is being sent to Houston this week. Just call me, glad to help. Marilou 713-686-2233 -- or register yourself:

**<https://vacstrac.hctx.net>
OR ReadyHarris.org
832-393-4220**



At Encore Caregivers, we love our heroes...

They step up to take last minute shifts that we desperately need to fill. We hate to disappoint our clients and our heroes make it possible for us to say yes to every request for last minute shifts.

We know that when you say that you will take a last minute shift, you are stepping up in a very professional way. We thank you and we put your name on a hero ticket and put it in our hero box. Every month, on the first and third --

Friday at High Noon

we draw for a \$25 gift card.

Thank you very much for picking up those unexpected, last minute shifts. We want



you to know that we appreciate you -- couldn't do it without you!

February
Mediatrix Agbim
Prisca Ehizibue



Whether you call it the Ice-pocalypse or Snow-magedon, it was darn cold in Houston for days and days. The roads were covered in ice here and there -- even in places where you might not expect it. Power and running water were in short supply -- and our caregivers were still on the job.

Many caregivers suffered through early or late hours -- long hours either stranded on assignment or long hours volunteering to stay put to help their clients -- knowing that someone else may not be able to make it to the home. We salute all of you -- job well done.

This caregiver was on a particularly difficult case. She stuck it out with grace and professionalism. She took care of her client through thick and thin -- no power, no water -- freezing temperatures and difficult situations. She did not complain even though there was perhaps much about which she could complain. It was what a professional caregiver would have done. She nailed it. She showed her heart and her professionalism -- job well done.

Prisca Ehizibue, you make us proud. You can be proud of yourself, too. You have demonstrated clearly to us, to the client and client's family what you are made of. You show the world what a selfless, professional caregiver is all about. As a reward -- please buy yourself a special treat with the \$25 gift card that you picked up in the office. Congratulations to you for all that you do.

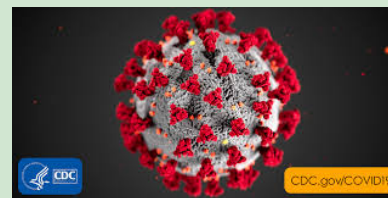
WE



CAREGIVERS!!!



- 3/13 -- **Melvia Williams**
- 3/16 -- **Silvia Aguero CNA**
- 3/17 -- **Precious Imade**
- 3/25 -- **Darlene Mallory**
- 3/29 -- **Selina Somuah**



We are all very dedicated to following Centers for Disease Control (CDC) recommendations to keep our clients and ourselves safe from COVID-19 coronavirus:

- **MASK-UP!**
- Clean Your Hands Often -- 20 second washing with soap and water. Hand sanitizer is the second choice, but must have 60% alcohol content.
- **MASK-UP!**
- Avoid Close Contact --- practice social distancing of 6 feet
- **MASK-UP!**
- Stay Home if You are Sick
- **MASK-UP!**
- Cover Your Mouth and Nose When You Cough or Sneeze (inside of your elbow)



In the Spotlight ...

is a caregiver who knows exactly what he is supposed to do and does it expertly. We are celebrating the fact that this caregiver is a pro on the business side of caregiving. It is second nature to him.

This caregiver has been with us only since January but has unfailingly shown us, here in the office, that not only is he a high-quality caregiver because of his solid caregiving skills, but he understands the importance of the business side of his job, as well.

He clocks in and out on-time like a machine (punctual guy). He has shown real eagerness to pick up shifts and to train, train, train. What a leader! He has a real focus on business.

All of this professionalism reflects very positively on him and on Encore Caregivers. He makes us proud.

Justin Hamilton, would you please come to the office to claim your \$25 gift card? You are super awesome and we notice.

Thank you all for the great work you do.



In Caring Memory

Sometimes you will never know the value of a moment until it becomes a memory.

Dr. Seuss

Honoring:

Bruce Howerton

works, too). Then immediately wash your hands.

-- **MASK-UP!**

-- Clean and Disinfect Frequently Touched Surfaces Daily.

-- **MASK-UP!**

BE SAFE -- PRACTICE ALL THE ABOVE FAITHFULLY.

SHOW YOUR CLIENTS WHAT STEPS YOU ARE TAKING TO KEEP THEM SAFE.

TELL YOUR CLIENTS WHAT STEPS YOU ARE TAKING TO KEEP THEM SAFE.

Thank you.

We have surgical masks for your use, as well as gloves. Please let us know of any supplies that you might need.

We are there for you. Stay safe.



At Encore Caregivers, we count ourselves as blessed ... that Houston families have relied on us for more than 1.5 million hours over the past 11 years to take care of their loved ones, offering the best of care, security and peace of mind.

We are here for families and are so very grateful for the clients that you send our way. A large portion of our new clients come through the referrals of clients, past clients, and their friends and families. Our great caregivers are a fantastic

GO TEAM!

**NOW AVAILABLE ON
ENCORECAREGIVERS.COM**

FORMS! FORMS! FORMS!

We are starting slowly. Currently we have the REQUEST FOR TIME OFF form, the TB SYMPTOMS CHECKLIST and the AVAILABILITY TO WORK form -- fill-out-able and sign-able and submit-able from our Web site. How easy is that?

Go to:

- encorecaregivers.com
- Hover over the Employment Tab
- Click the third topic, "Current Caregivers"
- You'll see all the training available
- Scroll down, past the training
- You'll see "Employee Forms"
- Select, complete and submit
- Goes directly to Liz Lopez
- You will be contacted by us

More documents to be added later. But, what a great start! Makes it so easy!

advertisement to families needing care. Referrals mean so much to all of us.

Our solid reputation has been built on the high level of care that we offer. Please remember us to a family in need of care. You can refer with confidence. It means more work for us all -- just what we are looking for..

Thank you,

Milton and Marilou

